

VIRGINIA VETERANS RESOURCE GUIDE

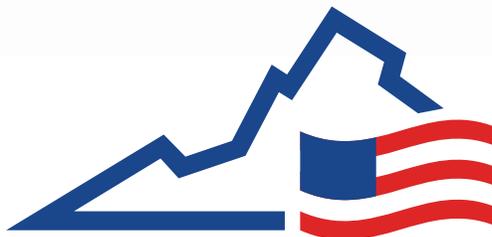


Virginia Department of Veterans Services

www.dvs.virginia.gov



VETERANS, VIRGINIA WANTS TO SERVE **YOU**



Virginia Department of Veterans Services

Contact us at 804-786-0286, visit www.dvs.virginia.gov or download the DVS app from Google Play or iTunes by searching for "Virginia Veterans".





COMMISSIONER'S MESSAGE

Here in Virginia we are proud of our men and women who have served our nation. Almost 800,000 veterans currently live and work in the Commonwealth, contributing to our communities and economy. The most effective thing we can provide veterans and transitioning service members is a suite of services applicable to their unique journey. The Virginia Department of Veterans Services does just that every day.

We at DVS are very proud of all the innovative programs and services we offer. We certify over 1,000 world class programs in Virginia for GI Bill use – from 4-year degree options to cutting edge certifications, apprenticeships and accelerated programs. These diverse options offer transitioning service members efficient pathways to high demand, high tech jobs. Our new Military Medics and Corpsmen pilot program is designed to get highly-skilled military medical professionals on an express track to employment in hospital and health care settings, maintaining their valuable skills while getting the medical licensure needed for a career in health care.

Our Virginia Transition Assistance Program (VTAP) and Virginia Values Veterans Program (V3) help connect veterans with employers who understand and appreciate the value of your military service and have made commitments to hire veterans. Several of our community colleges and universities have dedicated staff and space specifically for veterans. Our benefits offices, stretching from Accomack to Big Stone Gap, assist veterans every step of the way to ensure that they receive all the benefits earned through their service. Our Veteran and Family Support staff, partnering with federal, state and local behavioral health partners, assist active duty and veteran families through issues unique to the military experience.

Whether transitioning now or 50 years ago, this Veterans Resource Guide provides Virginia's veterans and their families with useful information on all of these programs and services. We stand ready to help all veterans continue their service as productive and honored citizens of the great Commonwealth of Virginia.

John L. Newby II

Commissioner

Virginia Department of Veterans Services

This Resource Guide is provided and published by the Virginia Department of Veterans Services to assist and educate Virginia’s veterans and their families about state veterans benefits. Veterans may also access information online at www.dvs.virginia.gov or by downloading the DVS mobile app.



John C. Harvey, Jr.
**SECRETARY OF
VETERANS AND
DEFENSE AFFAIRS**



John L. Newby II
**COMMISSIONER OF
THE VIRGINIA
DEPARTMENT OF
VETERANS SERVICES**

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Benefits Services Offices

- ① Accomac
- ② Alexandria
- ③ Big Stone Gap
- ④ Bristol
- ⑤ Charlottesville
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- ⑦ Danville
- ⑧ Fairfax
- ⑨ Fredericksburg
- ⑩ Hampton
- ⑪ Hampton VA Medical Center
- ⑫ Henrico
- ⑬ Lynchburg
- ⑭ McGuire VA Medical Center (Richmond)
- ⑮ Norfolk
- ⑯ Petersburg
- ⑰ Portsmouth
- ⑱ Quantico
- ⑲ Roanoke
- ⑳ Salem VA Medical Center
- ㉑ South Hill
- ㉒ Staunton
- ㉓ Strasburg
- ㉔ Tazewell
- ㉕ Virginia Beach
- ㉖ Wytheville

Care Centers

- ★ Sitter & Barfoot Veterans Care Center, Richmond
- ★ Virginia Veterans Care Center, Roanoke

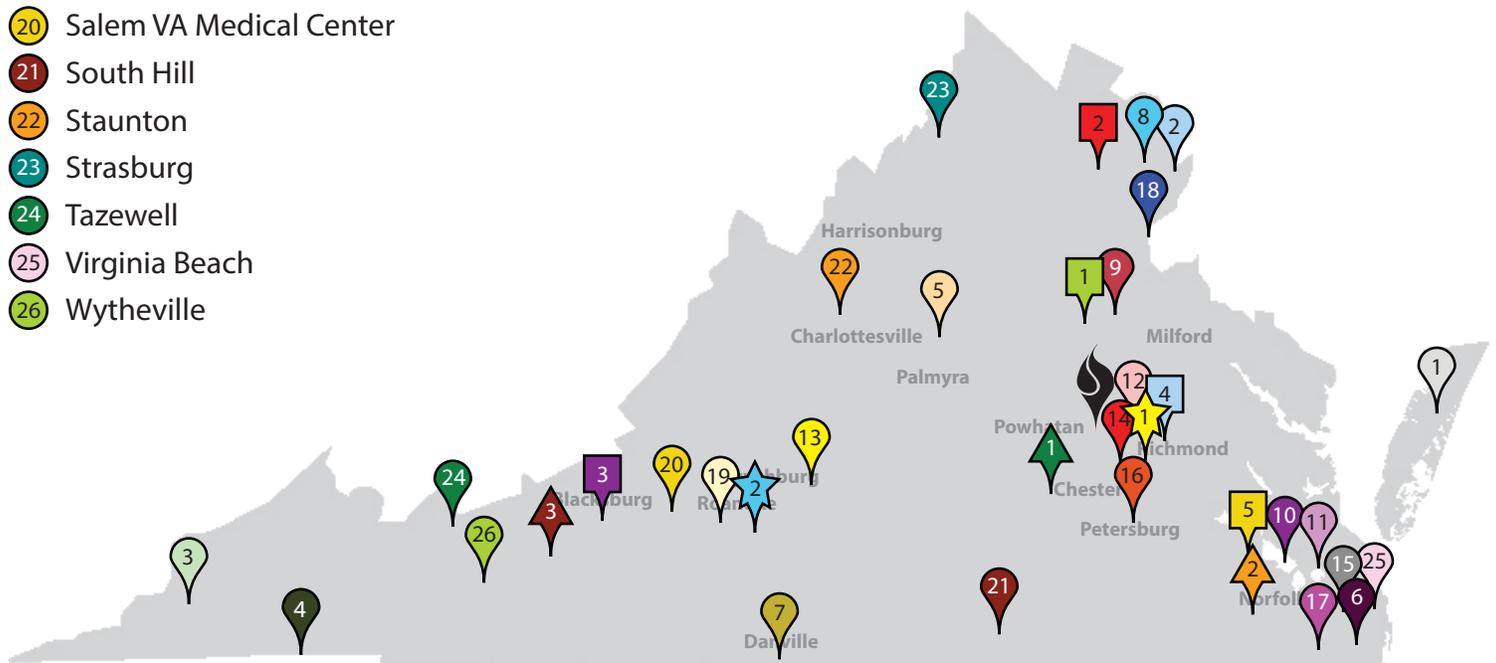


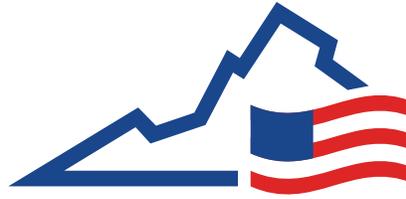
Virginia Veteran and Family Support, Regional Offices

- ① Region I - Fredricksburg
- ② Region II - Leesburg
- ③ Region III - Blacksburg
- ④ Region IV - Richmond
- ⑤ Region V - Hampton

Cemeteries

- ▲ 1 Virginia Veterans Cemetery, Amelia
- ▲ 2 Albert G. Horton, Jr., Memorial Veterans Cemetery, Suffolk
- ▲ 3 Southwest Virginia Veterans Cemetery, Dublin





Virginia Department of Veterans Services

Virginia Values Veterans V3 Program



HELPING EMPLOYERS HIRE, TRAIN AND RETAIN VETERANS

Businesses often ask, “Why should I hire a Veteran?” and “Where can I find Veterans to hire?” The Virginia Values Veterans (V3) Program helps employers understand why hiring Veterans can be one of the best business decisions they make. In Virginia, Veterans are an integral solution to filling in-demand jobs and contributing to positive economic growth.

Educate – Train – Connect

The V3 Program provides education, training and connectivity resources to assist companies recruit, hire, and retain a highly-skilled, well-educated, and easily-trained

leadership talent pool: Virginia’s Veterans. The Virginia Department of Veterans Services is fully engaged in this venture with a firm confidence that hiring Veterans is not just the right thing to do - understanding who Veterans are and hiring them will increase organizational productivity and efficiency.

Hundreds of V3 Member companies have committed to hiring transitioning service members and Veterans. Companies who have completed all training requirements are recognized as official “V3-Certified Companies,” and are awarded a certificate from the Governor of Virginia.

Job Seekers

If you are a Veteran, transitioning service member or serving member of the National Guard or Reserves, and want to know how you can connect with companies that value your service and potential contributions to their company, visit www.dvsV3.com/job-seekers and contact the Virginia Transition Assistance Program to learn about employment opportunities.

Veteran Employment Grant

V3-certified employers may also be eligible for up to \$10,000 in grants through the V3 Program for hiring and retaining Veterans in Virginia. For more information on corporate membership in the V3 Program, grant criteria and application visit www.dvsV3.com/v3grant.

To learn more visit www.dvsV3.com or call (804) 371-2683



HELPING VIRGINIA'S TRANSITIONING SERVICE MEMBERS STAY IN VIRGINIA

Recognizing that transition from military service is not complete on the date of your discharge, VTAP is designed to provide transition resources and assistance to Veterans who now call Virginia home. VTAP assists Transitioning Service Members and Veterans connect with resources and opportunities in employment, education and entrepreneurship here in Virginia.

Mission: The Virginia Transition Assistance Program (VTAP) shall assess, coordinate, and disseminate workforce services and opportunities in Virginia for members of the armed forces and Veterans, in order to aid the military-to-civilian transition process and support Virginia's workforce development.

Showcasing the tremendous talent of Virginia's Veterans is one of the main objectives of VTAP with the ultimate goal of increasing employment opportunities for Veterans in the Commonwealth by connecting Veterans with Virginia Values Veterans (V3) employers. This is done in a unique way that puts Veterans seeking employment face to face with hiring managers ready and willing to bring Veterans into their companies. VTAP Recruiting Events are an outstanding opportunity for Veterans to make a lasting impression with some of Virginia's best employers! To see a full listing of V3 employers go to: <https://www.dvsv3.com/companies>.



To learn more visit www.dvs.virginia.gov or call 804-396-5731



YOUR RIGHTS UNDER USERRA

THE UNIFORMED SERVICES EMPLOYMENT AND REEMPLOYMENT RIGHTS ACT

USERRA protects the job rights of individuals who voluntarily or involuntarily leave employment positions to undertake military service or certain types of service in the National Disaster Medical System. USERRA also prohibits employers from discriminating against past and present members of the uniformed services, and applicants to the uniformed services.

REEMPLOYMENT RIGHTS

You have the right to be reemployed in your civilian job if you leave that job to perform service in the uniformed service and:

- ☆ you ensure that your employer receives advance written or verbal notice of your service;
- ☆ you have five years or less of cumulative service in the uniformed services while with that particular employer;
- ☆ you return to work or apply for reemployment in a timely manner after conclusion of service; and
- ☆ you have not been separated from service with a disqualifying discharge or under other than honorable conditions.

If you are eligible to be reemployed, you must be restored to the job and benefits you would have attained if you had not been absent due to military service or, in some cases, a comparable job.

RIGHT TO BE FREE FROM DISCRIMINATION AND RETALIATION

If you:

- ☆ are a past or present member of the uniformed service;
- ☆ have applied for membership in the uniformed service; or
- ☆ are obligated to serve in the uniformed service;

then an employer may not deny you:

- ☆ initial employment;
- ☆ reemployment;
- ☆ retention in employment;
- ☆ promotion; or
- ☆ any benefit of employment

because of this status.

In addition, an employer may not retaliate against anyone assisting in the enforcement of USERRA rights, including testifying or making a statement in connection with a proceeding under USERRA, even if that person has no service connection.

HEALTH INSURANCE PROTECTION

- ☆ If you leave your job to perform military service, you have the right to elect to continue your existing employer-based health plan coverage for you and your dependents for up to 24 months while in the military.
- ☆ Even if you don't elect to continue coverage during your military service, you have the right to be reinstated in your employer's health plan when you are reemployed, generally without any waiting periods or exclusions (e.g., pre-existing condition exclusions) except for service-connected illnesses or injuries.

ENFORCEMENT

- ☆ The U.S. Department of Labor, Veterans Employment and Training Service (VETS) is authorized to investigate and resolve complaints of USERRA violations.
- ☆ For assistance in filing a complaint, or for any other information on USERRA, contact VETS at 1-866-4-USA-DOL or visit its website at <http://www.dol.gov/vets>. An interactive online USERRA Advisor can be viewed at <http://www.dol.gov/elaws/userra.htm>.
- ☆ If you file a complaint with VETS and VETS is unable to resolve it, you may request that your case be referred to the Department of Justice or the Office of Special Counsel, as applicable, for representation.
- ☆ You may also bypass the VETS process and bring a civil action against an employer for violations of USERRA.

The rights listed here may vary depending on the circumstances. The text of this notice was prepared by VETS, and may be viewed on the internet at this address: <http://www.dol.gov/vets/programs/userra/poster.htm>. Federal law requires employers to notify employees of their rights under USERRA, and employers may meet this requirement by displaying the text of this notice where they customarily place notices for employees.



U.S. Department of Labor
1-866-487-2365



U.S. Department of Justice

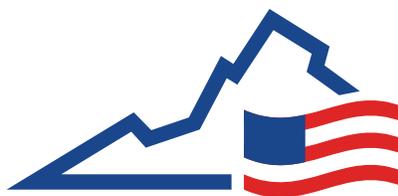


Office of Special Counsel



1-800-336-4590

Publication Date—October 2008



Virginia Department of Veterans Services

Military Medics and Corpsmen Program

EMPLOYING MILITARY MEDICS AND CORPSMEN IN VIRGINIA HOSPITALS TODAY

Military medics and corpsmen receive extensive and valuable health care training while on active duty. When they transition to civilian life, their military health care experiences may not easily translate into comparable certifications/licenses required for health care jobs, creating barriers to rapid employment in the civilian health care field. Efforts are already underway to translate veterans' military experience into academic credit and shorten the pathway to obtaining various civilian credentials. However, in health care, veterans may still need to spend two or more years in school before they can obtain a credential.

The Military Medics and Corpsmen Program (MMAC) will work with Virginia health care employers to facilitate the hiring of highly skilled military medics and corpsmen immediately upon completion of their military service. This will help fill workforce gaps for employers while keeping veterans' clinical skills up-to-date and allow Virginia employers to recruit motivated employees from a pipeline of 11,000 medics and corpsmen who transition out of the military every year.



Virginia is the first state to offer this kind of innovative pathway for these highly skilled veterans. This in turn will draw even more veterans to Virginia since the program provides immediate employment by creating a path to employability and builds a healthcare workforce for the future that meets current employment challenges.



To learn more visit www.dvs.virginia.gov or call (804) 786-0571



FINDING EMPLOYMENT

In addition to services provided by DVS, veterans are eligible for job referral, job training and job placement assistance through the Virginia Employment Commission (VEC). Veterans may access these employment services through a statewide network of VEC Local offices. The VEC also work with those that are currently transitioning out of the military.

Employment Services for Veterans

- Job readiness assessment, including interviews and testing;
- Development of an Individual Employment Plan;
- Career counseling that helps veterans in making training and career decisions;
- Labor market and occupational information, to include training;
- Referral to job banks, job portals, and job openings;
- Referral to employers and registered apprenticeship sponsors;
- Referral to training by WIA-funded or third party service providers; and
- Monthly follow-up by an assigned case manager for up to six months.

Find a Job

Register as a Job Seeker with the Virginia Workforce Connection for access to all the services available and so you can find a job and Employers can FIND YOU! You will find Job Search, Career Information, Training Opportunities, Skill requirements, Labor Market Information including Wage data, Industry and Occupational trends. Register at www.vawc.virginia.gov.

VEC MILITARY BASE LOCATIONS

The VEC provides veterans assistance at all its Local Offices as well as at the following Virginia Military bases. Call for days and hours of operation.

Joint Base Langley - Eustis

601 Washington Boulevard
Building 601, ACS
Fort Eustis, 23604
(757) 878-0906
(757) 878-0908 (fax)

Naval Station Norfolk

7928 14th Street
Suite 154
Norfolk, 23505
(757) 440-4024
(757) 440-4026 (fax)

Fort Belvoir

(703) 805-0070

To learn more visit www.vec.virginia.gov or contact Charlie Palumbo, Veteran Outreach Coordinator at charlie.palumbo@vec.virginia.gov

HIRING PREFERENCE IN STATE GOVERNMENT

The Commonwealth of Virginia and Virginia localities give preference to honorably discharged veterans of the armed forces of the United States in its employment hiring policies and practices, provided that such veteran meets all of the knowledge, skills and eligibility requirements for the available position. Additional consideration is also given to veterans who have a service connected disability rating fixed by the U.S. Department of Veterans Affairs. The Commonwealth of Virginia extends its veterans hiring preference to active members of the Virginia National Guard as well. The surviving spouse and dependents of service members killed in action are also entitled to the hiring preference. The Commonwealth of Virginia extends its veterans hiring preference to active members of the Virginia National Guard as well. The surviving spouse and dependents of service members killed in action are also entitled to the hiring preference.

For more details visit jobs.virginia.gov/veteranshiringresources.html



WOMEN VETERANS RESOURCES

The Virginia Department of Veterans Services hosts an annual Virginia Women Veterans Summit whose mission is to empower women veterans with the knowledge and resources needed to smoothly transition into civilian life and improve overall wellness. This event brings together veterans, employers, community leaders and government agencies from the federal, state, and local levels to raise awareness about the services and benefits offered specifically for women veterans through expert presenters, breakout sessions and exhibits.



For additional information call (804) 786-0571

USING G.I. BILL BENEFITS IN VIRGINIA

The State Approving Agency of the Virginia Department of Veterans Services has approved over 1,000 educational and training programs where veterans may utilize their GI Bill benefits. From apprenticeships, to community colleges to four year universities, Virginia offers an array of technical and academic choices.

**To see the current list of G.I. Bill approved programs visit:
www.dvs.virginia.gov/education-employment/state-approving-agency**



Virginia Department of Veterans Services
Virginia Military Survivors and Dependents Education Program

The Virginia Military Survivors and Dependents Education Program (VMSDEP) provides free tuition and fees at Virginia institutions of higher education to spouses and children of military service members killed, missing in action, taken prisoner, or who became at least 90 percent disabled as a result of military service in an armed conflict. Military service includes service in the United States Armed Forces, United States Armed Forces Reserves, the Virginia National Guard, or the Reserves. Armed conflict includes military operations against terrorism or as the result of a terrorist act, a peace-keeping mission, or any armed conflict after December 6, 1941.

To learn more visit www.dvs.virginia.gov or call (804) 225-2083



CONNECTING VETERANS TO EARNED BENEFITS

The Virginia Department of Veterans Services advocates for Virginia veterans and connects them to benefits and services they have earned. Information on current federal, state and local veterans' programs, entitlements and referral services are available in Virginia through a network of 26 benefit service offices (www.dvs.virginia.gov/benefits). All services are provided free of charge. For additional information visit www.dvs.virginia.gov/benefits or one of our offices on the following page.

Eligibility for most federal and state benefits is based on discharge from active military service under other than dishonorable conditions. Active service means full-time service as a member of the Army, Navy, Air Force, Marine Corps, Coast Guard, or as a commissioned officer of the public health service, the Environmental Services Administration, or the National Oceanic and Atmospheric Administration. Current and former members of the Selected Reserve and National Guard may be eligible for certain benefits, such as home loan guaranties and education, if they meet time-in-service and other criteria. Men and women veterans with similar service are entitled to the same federal and state veterans benefits.

The eligibility policy is set by the U.S. Department of Veterans Affairs. To determine potential eligibility for such benefits go to <http://www.benefits.va.gov/BENEFITS/Applying.asp> or visit one of our offices on the following page.



To learn more visit www.dvs.virginia.gov/benefits or call (804) 786-0286

Contact your local benefits office to determine how VDVS can best serve YOU

- **Accomac Benefits Office** (757) 787-5862
23367 Front Street, P.O. Box 7,
Accomac, Virginia 23301
- **Alexandria Benefits Office** (703) 813-1529
Virginia Employment Commission
5520 Cherokee Avenue, Suite 100A,
Alexandria, Virginia 22312
- **Big Stone Gap Benefits Office** (276) 523-1411
320 Cloverleaf Square, Suite D-1
Big Stone Gap, Virginia 24219
- **Bristol Benefits Office** (276) 466-2212
192 Bristol East Rd, Suite 100
Bristol, Virginia 24201
- **Charlottesville Benefits Office** (434) 295-2782
Virginia Work Force Center
2211 Hydraulic Rd.
Charlottesville, VA 22901
- **Chesapeake Benefits Office – Tidewater Community College Campus** (757) 822-5298
1428 Cedar Rd.
Chesapeake, VA 23322
- **Danville Benefits Office** (434) 836-8447
139A Deer Run Road
Danville, Virginia 24540
- **Fairfax Benefits Office** (703) 359-1210
9990 Fairfax Blvd. Suite 120
Fairfax, VA 22030
Walk ins - 9:00 a.m. -3:00 p.m. Monday thru Friday
(Based upon availability)
- **Fredericksburg Benefits Office** (540) 376-7298
Lee Hill Building 1
10300 Spotsylvania Avenue, Suite 290
Fredericksburg, VA 22408
- **Hampton Benefits Office** (757) 825-7893
2101 Executive Drive, Suite 420, Tower Box 48
Hampton, VA 23666
- **Hampton VA Medical Center Benefits Office**
(757) 722-9961
100 Emancipation Drive, Bldg. 43, Room 114
Hampton, Virginia 23667
- **Henrico Benefits Office** (804) 952-6112
121 Cedar Fork Road, Room 412
Henrico, Virginia 23223
- **Loudon Benefits Office** **Coming Spring 2017**
- **Lynchburg Benefits Office** (434) 385-0815
519 Leesville Road
Lynchburg, Virginia 24502
- **Manassas Benefits Office** **Coming Spring 2017**
- **McGuire VA Medical Center Benefits Office**
(804) 675-6546
1201 Broad Rock Blvd., Room 1M-169A
Richmond, VA 23249
- **Norfolk Benefits Office** (757) 455-0814
6350 Center Drive, Bldg. 5, Suite 100
Norfolk, VA 23502
- **Pentagon Benefits Office** **Coming Spring 2017**
- **Petersburg Benefits Office - Freedom Support Center**
(804) 691-4905
Petersburg Freedom Support Center
32 W. Washington St., Petersburg, VA 23803
- **Portsmouth Benefits Office** (757) 953-6205
620 John Paul Circle, Building 3, 7th Floor
Portsmouth, VA 23708
- **Quantico Benefits Office** (703) 630-2811
Quantico Marine Corps Base, Education Center
3089 Roan Street
Quantico, VA 22134
- **Roanoke Benefits Office** (540) 597-1730
210 Franklin Road, Suite 810
Roanoke, Virginia 24011
- **Salem VA Medical Center Benefits Office**
(540) 982-2463, ext. 3557
VA Medical Center
1970 Roanoke Blvd. , Bldg. 8, Room 101A & 101B
Salem, VA 24153
- **South Hill Benefits Office** (434) 447-3231
1361 W. Danville Street
South Hill, Virginia 23970
- **Staunton Benefits Office** (540) 332-7840
Greenbrier Office Complex, Building 1, Suite 17B
1600 North Coalter Street
Staunton, Virginia 24401
- **Strasburg Benefits Office** (540) 465-6113
105 Stony Pointe Way Suite 220
Strasburg, VA 22657
- **Tazewell Benefits Office** (276) 988-3761
543 West Main Street
Tazewell, VA 24651
- **Virginia Beach Benefits Office** (757) 552-1884
Pembroke Office Park
287 Independence Boulevard, Pembroke Two, Suite 130
Virginia Beach, Virginia 23462
- **Williamsburg Benefits Office** **Coming Spring 2017**
- **Wytheville Benefits Office** (276) 228-5211
335 West Monroe Street, Suite 200
Wytheville VA 24382

VETERANS LEGAL SERVICES CLINICS

Virginia's Office of the Attorney General offers Veterans Legal Services clinics to assist qualified veterans and their spouses with simple wills, powers of attorneys, and advance medical directives, including notary services, on a "first-come, first-served basis." To learn more about this veteran friendly initiative visit www.oag.state.va.us.

Contact Info: Attorney General's Office

202 North 9th Street, Richmond, Virginia 23219

Phone: (804) 786-2071

LEWIS B. PULLER, JR. BENEFITS CLINIC, THE COLLEGE OF WILLIAM & MARY

The Lewis B. Puller, Jr. Benefits Clinic provides current and former military service members with knowledge of and assistance with pursuing available U.S. Department of Veterans Affairs disability benefits resulting from their military service.

As a clinical program consisting of law students supervised by experienced former military attorneys, the Veterans Benefits Clinic is in a unique position to provide veterans with disability claims services while simultaneously providing the next generation of attorneys with hands-on experience working with real clients.

The Lewis B. Puller, Jr. Veterans Benefits Clinic

William & Mary Law School

P.O. Box 8795, Williamsburg, VA 23187-8795

(757) 221-7443

Email: veterans@wm.edu

MASON VETERANS AND SERVICEMEMBERS LEGAL CLINIC (MVETS), GEORGE MASON UNIVERSITY

The law students participating in the Mason Veterans and Servicemembers Legal Clinic (MVETS) assist active-duty members of the armed forces, their families and veterans with free representation in matters of clear injustice or those matters where they could not retain counsel without undue hardship.

Mason Veterans and Servicemembers Legal Clinic

George Mason University School of Law

3301 Fairfax Drive, MSIG3, Arlington, VA 22201

(703) 993-8214

(703) 993-9540 (fax)

Email: clasv@mail.gmu.edu

The Virginia Bar Association Veterans Task Force

The Virginia Bar Association Veterans Issues Task Force is committed to helping Virginia service members who are getting ready to deploy, or are returning from a deployment, find an attorney who will assist them or their family with their legal services needs on a pro bono or reduced fee basis. For additional information visit www.vba.org.



SPECIALIZED VETERAN CARE COORDINATION AND SUPPORT

The Virginia Veteran and Family Support (VVFS) program provides a statewide delivery and response system for behavioral health, rehabilitative, and supportive services for military members, veterans, and their families. VVFS proudly serves Virginia veterans of any era, members of the Armed Forces, National Guard and Reserves not in active federal service, and their families.

VVFS provides peer and family support and comprehensive care coordination services including:

- Direct linkages to medical and behavioral healthcare, housing, employment, and other public and private assistance programs;
- Peer and family support groups, resilience-focused training, and retreats for couples and families; and
- Specialized outreach and assistance to vulnerable veterans, including at risk or homeless veterans and veterans involved in the criminal justice system.

The Virginia Veteran and Family Support program (formerly Virginia Wounded Warrior Program). It is operated by the Virginia Department of Veterans Services in cooperation with the Virginia Department of Behavioral Health and Developmental Services, the Virginia Department for Aging and Rehabilitative Services, and numerous partners including the U.S. Department of Veterans Affairs.



To learn more visit www.dvs.virginia.gov or call our toll free number 1-877-285-1299 or the central office 804-371-4675

U.S. Department of Veterans Affairs (VA) 24/7 Veterans Crisis Line 1-800-273-8255 (Press 1)

VETERAN HOUSING AND HOMELESS SERVICES

Virginia is proud to be the first state to functionally end veteran homelessness as defined by the United States Interagency Council on Homelessness (USICH). DVS takes a leading role in coordinating federal, state, and community partners to ensure that veteran homelessness is rare, brief, and non-recurring.

If you are a veteran or know of a veteran experiencing housing insecurity or homelessness, please contact the Federal Department of Veterans Affairs Homeless Hotline at 1-877-424-3838 (1-877-4AID-VET) or dial 211 Virginia, available 24/7 (resources for Veterans in need and service providers)

FREE

The Housing Search Site for Virginia Veterans

VirginiaHousingSearch.com

If you're a veteran seeking a place to rent, start with VirginiaHousingSearch.com. Search for housing all over the state, and find landlords looking to rent to veterans. See photos and get info on utilities, pets, accessibility features and more. Search for free online, or call us at 877-428-8844.

Virginia Housing Development Authority **VHDA**



DIAL 2-1-1

GET CONNECTED

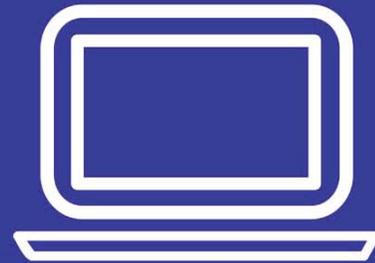
GET ANSWERS

2-1-1 VIRGINIA provides targeted referrals for the following needs:

FOOD | HOUSING | RENT/UTILITY AID | EMERGENCY SHELTER
CLOTHING | TRANSPORTATION | SUBSTANCE ABUSE | CHILD CARE
ELDERCARE | MEDICAL AND DENTAL CARE | PRESCRIPTIONS
HOMELESSNESS ALLEVIATION | MENTAL HEALTH SERVICES
CONTINUING EDUCATION | JOB TRAINING | VETERANS ASSISTANCE



DIAL
2-1-1



SEARCH
Search our database at:
211virginia.org



- 24/7 SERVICE
- CONFIDENTIAL
- FREE!!





CARE CENTERS/LONG TERM CARE

Virginia's state veterans homes provide affordable care, including long term care, short term rehabilitation and specialized Alzheimer's units for Virginia's veterans. Conveniently located in Richmond and Roanoke, each first-class facility is designed to enhance quality of life with a clean, caring and dignified setting appropriate for those men and women who have served our country with honor.

To learn more visit

www.dvs.virginia.gov/veterans-care-centers

Sitter & Barfoot Veterans Care Center

1601 Broad Rock Blvd.
Richmond, Virginia 23224
(804) 371-8000

Virginia Veterans Care Center

4550 Shenandoah Avenue
Roanoke, Virginia 24017
(540) 982-2860

Virginia has committed to building two additional long term veteran care centers. One facility will be located in Fauquier County and the second new facility will be located in Hampton Roads with planned opening in 2019.



Virginia Veterans Care Center, Roanoke



Sitter & Barfoot Veterans Care Center, Richmond



CEMETERY BENEFITS

The Virginia Department of Veterans Services three veterans cemeteries provide a final resting place for our soldiers, sailors, airmen, Marines, and Coast Guard - a place of honor, dignity, respect, and remembrance. The Virginia Veterans Cemetery is located in Amelia, the Albert G. Horton, Jr. Memorial Veterans Cemetery is located in Suffolk, and the Southwest Virginia Veterans Cemetery in Dublin. All cemeteries accommodate in-ground burial of casketed remains, in-ground inurnment of cremated remains, and above-ground inurnment of cremated remains in a columbarium.

Virginia Veterans Cemetery (Amelia)

10300 Pridesville Road
Amelia, VA 23002
(804) 561-1475

Albert G. Horton, Jr. Memorial Veterans Cemetery (Suffolk)

5310 Milners Road
Suffolk, VA 23434
(757) 255-7217

Southwest Virginia Veterans Cemetery (Dublin)

5550 Bagging Plant Road
Dublin, VA 24084
(540) 674-6893



To learn more visit www.dvs.virginia.gov

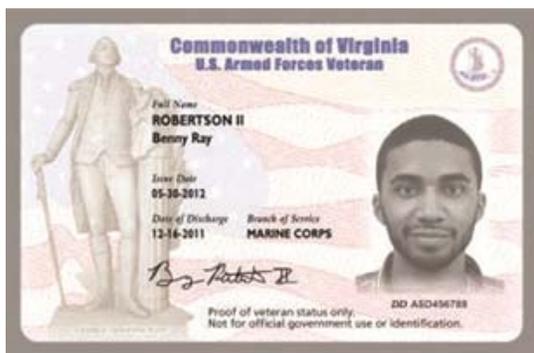
VETERAN ID CARDS/LICENSE PLATES

This little card is a big deal. Your Virginia Veterans ID card is a convenient way to show proof of your veteran status so you can enjoy the benefits you deserve. Hundreds of Virginia businesses offer discounts for veterans carrying a valid ID.

Five ways to get Your Veterans ID Card*:

- Visit your local DMV customer service center
- DMV 2 Go mobile offices to view the schedule
- www.dmvNOW.com
- U.S. mail: P.O. Box 27412, Richmond, VA 23269-0001
- Fax: (804) 367-1112

*Requires a \$10 DMV application fee.



Virginia offers more than 50 unique license plates that represent various branches of military service and veteran designations. Visit www.dmvNow.com to learn more.

Eligibility Requirements

To be eligible for the veterans ID card, applicants must:

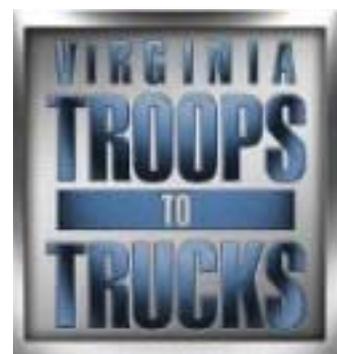
- Have served in the U.S. Armed Forces and received a discharge status other than dishonorable.
- Hold an unexpired Virginia commercial driver's license, driver's license, learner's permit or DMV-issued ID card.
- Present a copy of a U.S. Armed Forces veteran service proof document according to the Virginia Department of Veteran Services, showing 180 days of active duty* service. Such documents include DD214, DD256 or WD AGO that displays your:
 - Branch of service,
 - Discharge date, and
 - Discharge status. (Individuals with a dishonorable discharge status are not eligible for a veteran ID card).

TROOPS TO TRUCKS

Through the Troops to TrucksSM program, the Virginia Department of Motor Vehicles is making it easier for personnel trained by the military in the operation of heavy vehicles to obtain civilian commercial driver's licenses (CDL). A commercial driver's license is required to operate large trucks and buses.

To find out if you qualify for the Troops to TrucksSM program, complete the Troops to TrucksSM checklist.

To learn more visit www.dmvnow.com



100% DISABLED VETERAN EXEMPTIONS

Veterans rated by the U.S. Department of Veterans Affairs (VA) as having a 100%, permanent and total, service-connected disability or who have a service-connected individual unemployable disability rating are exempt from paying real estate taxes on their primary residence. The exemption is based on the veteran's disability rating rather than the level of compensation. The exemption includes property held jointly by a husband and wife, and applies to the residence and up to one acre of land.

Exemption Eligibility for Surviving Spouse of Veteran Killed in Action

The surviving spouse of an eligible veteran may also receive the real estate tax exemption if the veteran died on or after January 1, 2011. The spouse will lose the exemption if he or she remarries or does not occupy the property as his or her primary residence.

To learn more about these exemptions contact the Commissioner of the Revenue for your locality. Contact information may be found at www.vacomrev.com/who-we-are/districts-localities



VETERAN HUNTING & FISHING LICENSES

The Virginia Department of Game and Inland Fisheries (VDGIF) offers a number of discounted licenses for Disabled Military Personnel & Veterans. Applications are available at any VDGIF field office or online.

For more information visit www.dgif.virginia.gov or call (804) 367-1000

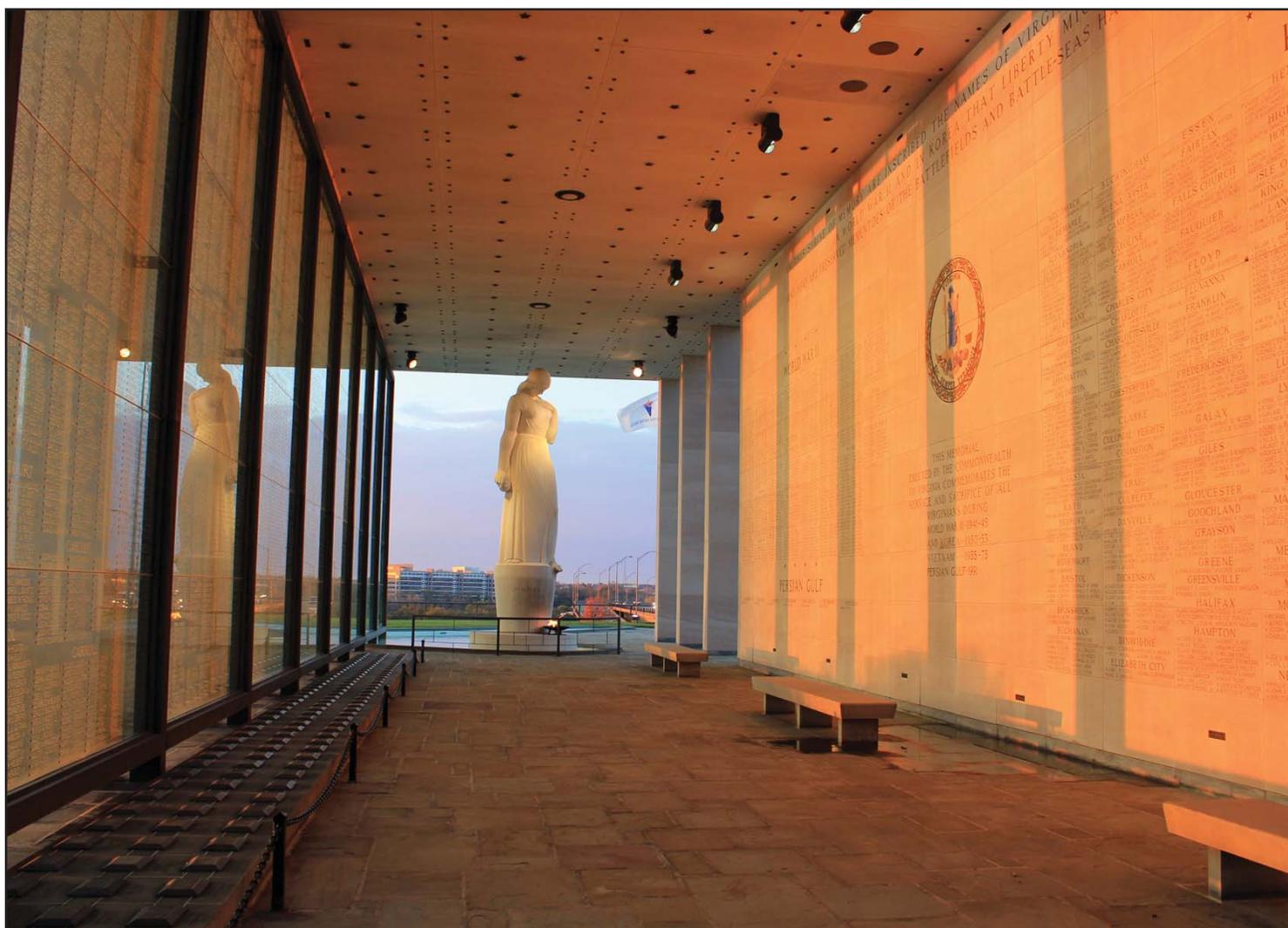
SERVICE-DISABLED VETERAN-OWNED SMALL-BUSINESS (SDVOSB) DESIGNATION

As part of the Virginia Small, Women-owned, and Minority Owned Business (SWaM) certification program, qualifying service-disabled veterans who are small business owners may obtain a **Service Disabled Veteran-Owned Small Business (SDVOSB)** designation in the Virginia SWaM vendor database. This is not a separate SWaM certification, but rather a designation of those small businesses that are owned by Service Disabled Veterans. SDVOSB certification is provided by the Virginia Department of Small Business and Supplier Diversity in partnership with the Virginia Department of Veterans Services.

To learn more visit www.dmbv.virginia.gov/swamcert.html or call (804) 786-6585



The Virginia War Memorial in Richmond serves an integral role in supporting the mission of the Virginia Department of Veterans Services. The Memorial honors our fallen heroes by passing their extraordinary stories of sacrifice forward to future generations through many outreach and on-site educational programs. With regular patriotic events, educational seminars for students and teachers, historical museum exhibits, research library, first-person historical documentary videos, customized tours for schools and other groups, and near virtual reality film, *Into Battle*, the Virginia War Memorial is heralded by many as the preeminent state memorial to honor its veterans in the United States.



To learn more visit www.dvs.virginia.gov/virginia-war-memorial

ADVISING BOARDS AND SUPPORTIVE ORGANIZATIONS

Board of Veterans Services

The Board of Veterans Services advises the Virginia Department of Veterans Services regarding programs and policies that enhance veteran services across the Commonwealth.

The Veterans Services Foundation

The Veterans Services Foundation is an independent state entity that supports veterans and their families through financial support of the Virginia Department of Veterans Services' programs. The Virginia Veterans Services Foundation accepts donations to support critical programs and services for Virginia's veterans and their families that are not covered by state or federal funds. To learn more visit www.virginiaveteransservicesfoundation.org.

Virginia War Memorial Board

The Virginia War Memorial Board advises the Commissioner of the Department of Veterans Services and the director of the Virginia War Memorial on the management, control, maintenance, and operation of the Virginia War Memorial.

Joint Leadership Council of Veterans Service Organizations

The Joint Leadership Council of Veterans Service Organizations provides a vehicle for veterans service organizations to collaborate with the Department of Veterans Services on meeting the needs of Virginia's veterans. The Joint Leadership Council is open to one representative from each qualifying veterans service organization in Virginia that chooses to participate. All veterans organizations are encouraged to join this initiative to support Virginia's veterans and their families, by contacting the Secretary of the Commonwealth.



U.S. DEPARTMENT OF VETERANS AFFAIRS FACILITIES IN VIRGINIA

VA Medical Centers

Hampton VA Medical Center: (757) 722-9961

Hunter Holmes McGuire VA Medical Center: (804) 675-5000

Salem VA Medical Center: (540) 982-2463

Outpatient Clinic

Bristol Virginia OPC: (276)-645-4520

Community Based Outpatient Clinics

Charlottesville CBOC: 434-293-3890

Chesapeake CBOC: 757-722-9961

Danville CBOC: 434-710-4210

Emporia CBOC: 434-348-1055

Fort Belvoir CBOC: 571-231-2408

Fredericksburg CBOC: 540-370-4468

Harrisonburg CBOC: 304-263-0811 X 5130

Jonesville CBOC: 276-346-2595

Lynchburg CBOC: 434-316-5000

Marion CBOC: 276-783-2756

Norton CBOC: 276-679-8010

Staunton CBOC: 540-886-5777

Tazewell CBOC: 276-988-2526

Vansant CBOC: 276-597-2106

VA Beach CBOC: 757-722-9961

Winchester CBOC: 304-263-0811 X 5130

Wytheville CBOC: 276-223-5400

Vet Centers

Alexandria Vet Center: 703-360-8633 Or 703-360-8633

Norfolk Vet Center: 757-623-7584 Or 877-927-8387

Richmond Vet Center: 804-353-8958 Or 877-927-8387

Roanoke Vet Center: 540-342-9726 Or 877-927-8387

Virginia Beach Vet Center: 757-248-3665

or 877-927-8387

National Veterans Cemeteries

Culpeper National Cemetery: (540) 825-0027

Danville National Cemetery: (704) 636-2661

Quantico National Cemetery: (703) 221-2183



CONTACT US, THE VIRGINIA DEPARTMENT OF VETERANS SERVICES IS HERE TO SERVE YOU



VIRGINIA DEPARTMENT OF VETERANS SERVICES HEADQUARTERS

(804) 786-0286

BENEFITS

(804) 786-0286

LONG TERM CARE CENTERS

Virginia Veterans Care Center

4550 Shenandoah Avenue, Roanoke, VA 24017

(540) 982-2860, (800) 220-8387 (toll free)

Sitter & Barfoot Veterans Care Center

1601 Broad Rock Boulevard, Richmond, VA 23224

(804) 371-8000

CEMETERIES

Albert G. Horton, Jr. Memorial Veterans Cemetery

5310 Milners Road, Suffolk, VA 23434; (757) 255-7217

Southwest Virginia Veterans Cemetery

5550 Bagging Plant Road, Dublin, VA 24084; (540) 674-6893

Virginia Veterans Cemetery

10300 Pridesville Road, Amelia, VA 23002; (804) 561-1475

VETERANS EDUCATION, TRAINING, AND EMPLOYMENT (VETE)

State Approving Agency - G.I. Bill Programs

(804) 786-0571

Virginia Military Survivors & Dependents Education Program (VMSDEP)

(804) 225-2083

Virginia Transition Assistance Program (VTAP)

(804) 786-8060

Virginia Values Veterans (V3) Program

(804) 371-2683

VIRGINIA VETERAN AND FAMILY SUPPORT (VVFS)

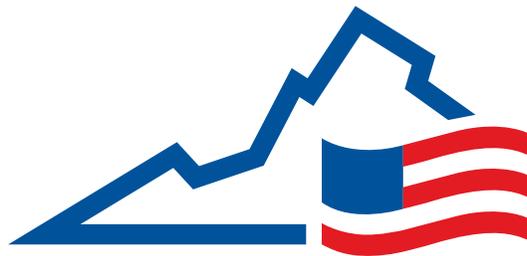
(804) 371-4675, (877) 285-1299 (toll free)

VIRGINIA WAR MEMORIAL

621 S. Belvidere Street, Richmond, VA 23220; (804) 786-2060

VETERANS SERVICES FOUNDATION

(804) 382-3715



Virginia Department of Veterans Services

Need more information on Veteran Services in Virginia and beyond?

We have an app for that



Now you can get information from The Virginia Department of Veterans Services (DVS) on your smartphone or tablet devices. The Virginia DVS app is currently available on the Android Market and Apple's App Store, just search for "Virginia Veterans."



Virginia Department of Veterans Services

900 East Main Street, West Wing, Sixth Floor,
Richmond, Virginia 23219
www.dvs.virginia.gov

